

1 The postal address - the address we send your bill to.

2 Customer account number.

To help us deal with your query quickly, please quote this number when you contact us.

3 Payment reference number.

Please include this in the bank's reference field when paying by automatic payment or electronic banking.

4 The number of your meter.

5 The address of the property being billed. This may be different from the postal address.

6 Consumption period

The number of days billed between readings.

7 Volume used

The number of cubic metres of water used since your last bill. This is the difference between your new reading and your last reading.

1 cubic metre = 1,000 litres

8 Fixed service charge.

This is the charge for maintaining your account. There is one charge per bill and the charge applies whether water is used or not. This is a yearly charge and is apportioned based on the number of days covered by the bill.

9 Water charge


This covers the cost of providing clean water to your property and is measured by a water meter.

10 Wastewater charge

This covers the cost of removing and treating the used water from your sinks, toilets and other plumbed appliances.

## Water and Wastewater Charges

www.metrowater.co.nz  
Customer Helpline: 09 624 4800 (Office Hours)  
24-Hour Faultline: 0800 FOR WATER (0800 367 928)



MR AND MRS CUSTOMER  
25 METROWATER ROAD  
MT ROSKILL  
AUCKLAND 1420

Customer Account No. 0012345-01  
Payment Reference No. 200011234518  
Invoice Date 22 June 2009  
Payment Due 06 July 2009  
Page 1 of 1

Metro Water Limited Statement/Tax Invoice GST No 68 418 7398

Receive your bill by email and reduce the amount of paper in your life. Sign up at www.metrowater.co.nz

Meter No:	04A053298	Property Location:	25 METROWATER ROAD, MT ROSKILL
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	Fixed service charge	16 day @ \$79.92 pa	3.50
This Reading	Water @ 100%	20.00 m <sup>3</sup> @ \$1.5620	31.24
Last Reading	Wastewater @ 75%	15.00 m <sup>3</sup> @ \$3.7450	56.18
Consumption Period	Total for meter* 04A053298		\$90.92
16 Days 20m <sup>3</sup>	Electronic Payment Discount		-\$3.27

(GST content \$9.93)

Opening Balance	\$130.88
Payments and Adjustments	-\$130.88
Brought Forward	\$0.00
Charges for This Period	\$87.65
<b>Total Amount Due</b>	<b>\$87.65</b>
Less Prompt Payment Discount if paid by 06 Jul 2009	-\$6.82
<b>Total Amount Due if paid by 06 Jul 2009</b>	<b>\$80.83</b>


Payments received by us up to 19 June 2009 have been included

Customer Account No: 0012345-01  
Property Location: 25 METROWATER ROAD, MT ROSKILL



**Direct Debit Transaction - No Action Required**

Unless advice to the contrary is received from you by 03/07/2009, the amount of \$80.83 will be Direct Debited from your nominated account on 06/07/2009.



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11 Electronic Payment Discount

If you pay by direct debit, internet or phone banking, a 2.5% electronic payment discount is available if the bill is paid in full by the due date. The electronic payment discount appears as a credit on your next bill – this is the discount for the previous period.

12 Opening balance - The balance of your last bill.

13 The payments and adjustments that have been made since your last bill.

14 The amount still outstanding from your previous bill.

15 The amount billed for this period.

16 The total amount due.

This is the amount due in this billing cycle plus any amount outstanding from your previous bill.

17 Prompt payment discount.

A 7.5% prompt payment discount is available if the total amount due is paid in full by the due date.

18 The amount due if payment is made by the due date

19 Your payment slip.

Please remember this when paying by cheque, or at NZ Post, Books and More, or a Westpac branch.

20 The barcode.

The barcode is required if you are making a payment at a NZ Post or Books and More outlet.

21 The Optical recording line (OCR) is needed if you are paying your bill at Westpac.