

## Leak Remission Application

**Customer Name:** \_\_\_\_\_

**Customer Account No.:** \_\_\_\_\_

**Property Address:** \_\_\_\_\_

**Meter Number:** \_\_\_\_\_

Please ensure the repair is completed within **two** weeks of notification. Send this form with a copy of your registered plumber's invoice (including Registration Number) within **four** weeks of the date of the repair. Eligibility depends on the time taken to fully repair the leak.

Leak Remission gives a partial reduction of the wastewater charges on your most recent bill.

Note: If Leak Remission is granted, you will not be eligible for a Prompt Payment Discount. The Prompt Payment Discount will be granted instead of Leak Remission if it is larger.

Phone Number(s): Day \_\_\_\_\_

Evening \_\_\_\_\_

Mobile \_\_\_\_\_

E-mail Address: \_\_\_\_\_

Date leak was repaired and description of repairs:

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Registered plumber's invoice with Plumbers Registration Number attached  (Please tick)

Note: Metrowater requires a copy of the registered plumber's invoice for verification of the water leak. Metrowater does not pay or reimburse the registered plumber's invoice.

Send to: Metrowater  
PO Box 27060  
Mt Roskill  
Auckland 1030

Fax to: 09 624 4803

E-mail to: [info@metrowater.co.nz](mailto:info@metrowater.co.nz)

We will advise you of the application result within **14** working days of receipt.