



Metrowater Environmental Policy

Metrowater's Vision and Values interweave our business, the environment, and the wellbeing of our communities inspiring us to minimise adverse environmental effects and seek out opportunities to improve our environmental performance. Our goal is to provide for our growing community through the effective management of the three waters while helping Auckland to reduce its environmental footprint. Our values guide us in taking the initiative to build a better future where water is valued.

Leadership – we are all leaders accountable for our behaviours and results

- we recognise the importance of the environment to the communities we serve and promote environmental stewardship in our own and our partners' organisations through industry leadership, training, education and support.
- we monitor and report our environmental performance to measure our leadership and innovation by benchmarking against industry standards and assessing compliance with our own and our partners' environmental management systems.

Respect – we respect each other and our environment

- we create, carry out and encourage initiatives that optimise the operation and management of the water, wastewater and stormwater networks. We value the environment and meet our operational deliverables while minimising adverse environmental effects and continually improving our environmental performance.
- we comply with environmental legislation, policies and voluntary commitments that show we care for where we live. We promptly report all environmental non-compliances, evaluate their causes and put in place corrective actions to prevent recurrence.
- we promote water conservation and efficient resource use with our customers.

Growth – we are committed to the growth of our people

- we encourage and support the growth of our people and our partners through training and education to ensure we have the skills necessary to achieve our environmental goals.

Can do / Will do – We have a can do will do attitude

- with the co-operation and understanding of our stakeholders, we are developing an environmentally sustainable and economically feasible network.
- we take responsibility for what we do and reduce our environmental footprint through wise procurement choices, efficient resource use, and responsible waste management.
- we monitor and report our environmental performance to measure our leadership and innovation by benchmarking against industry standards and assessing compliance with our own and our partners' environmental management systems.
- in partnership with our contractors, we will develop and action robust environmental management plans that ensure environmental compliance and encourage environmental best practice in our industry.
- we will implement and maintain an effective environmental management system.

A handwritten signature in black ink that reads "Jim Bentley".

Jim Bentley
Chief Executive

August 2008