

Direct debit authority

1. Complete all areas in BLOCK CAPITALS.
2. Attach a deposit slip for the bank account you wish to use.
3. Return by mail to PO Box 27060, Mt Roskill, Auckland 1440
4. For further information and assistance, please phone 09 624 4800

**AUTHORITY TO
ACCEPT DIRECT DEBITS**
(Not to operate as an
assignment or agreement)



metrowater
water for life

Authorisation Code

0 3 1 0 1 1 8

(user Number)

SECTION 1

Your Metrowater account details

Name (Given):	<input type="text"/>	Family/surname:	<input type="text"/>
Address:	<input type="text"/>		
Telephone (Home):	<input type="text"/>	(Business):	<input type="text"/>
Email:	<input type="text"/>	Metrowater account number:	<input type="text"/>

SECTION 2

Details of the Bank Account you wish to use:

Payer Details:

Name of customer account:	<input type="text"/>
Bank account from which payments are to be made:	<input type="text"/>
If your suffix only has two digits please insert a zero in the first box.	<input type="text"/>

Bank Branch Number Account Number Suffix

To the bank manager:

Name of Bank:	<input type="text"/>
Branch:	<input type="text"/>
Address:	<input type="text"/>

Once the authority is set up, we will take out any outstanding/current bills on your account.

No, I will clear the outstanding balance myself.

I/We authorise you, until further notice, to debit my/our account with all amounts which Metro Water Limited, the registered initiator of the above authorisation code, may initiate by direct debit. I/We acknowledge and accept that the bank accepts this authority only upon the conditions listed below.

Your Signature(s): Date:

APPROVED

1011

03/03

FOR BANK USE ONLY

Date received:	Recorded by:	Checked by:
<input type="text"/>	<input type="text"/>	<input type="text"/>

Original – Retain at branch Copy – Forward to initiator if requested

BANK STAMP

Conditions of this Authority

1. Metro Water Limited (Metrowater):

- Has agreed to give written advance notice of the net amount of each direct debit and the due date of debiting at least 10 calendar days before (but not more than two calendar months) the date the direct debit will be initiated. The advance notice will include the following message: "Unless advice to the contrary is received from you by (*date), the amount of \$..... will be directly Debited from your Bank account on (initiating date)."
- May, upon the relationship which gave rise to this authority being terminated, give notice to the Bank that no further direct debits are to be initiated under the Authority. Upon receipt of such notice the Bank may terminate this Authority as to future payments by writing to me/us.

2. The Customer:

- May at any time, terminate this Authority as to future payments by giving written notice of termination to the Bank and Metrowater.
- May stop payment of any direct debit to be initiated under this authority by Metrowater by giving written notice to the Bank prior to the direct debit being paid by the Bank.

3. The Customer acknowledges that:

- This authority will remain in full force and effect in respect of all direct debits made from my account in good faith notwithstanding my/our death, bankruptcy or other revocation of this Authority until actual notice of such event is received by the Bank.

- In any event this Authority is subject to any arrangement now or hereafter existing between me/us and the Bank in relation to my/our account.
- Any dispute as to the correctness or validity of an amount debited from my/our account shall not be the concern of the Bank except insofar as the direct debit has not been paid in accordance with this Authority. Any other dispute lies between me/us and Metrowater.
- Where the Bank has used reasonable care and skill in acting in accordance with this Authority, the Bank accepts no responsibility or liability in respect of: the accuracy of information about direct debits on Bank statements – any variations between notices given by Metrowater and the amounts of direct debits.
- The Bank is not responsible for, or under any liability in respect of, Metrowater's failure to give written advance notice correctly nor for the non-receipt of notice by me/us for any reason whatsoever. In any such situation the dispute lies between me/us and Metrowater.

4. The Bank may:

- In its absolute discretion conclusively determine the order of priority of payment by it or of any monies pursuant to this or any other Authority, cheque or draft properly executed by me/us and given to or drawn on the Bank.
- At any time terminate this Authority as to future payments by notice in writing to me/us.
- Change its current fees for this service in force from time to time.