Recurring credit card authority

metrowater
water for life

- RESIDENTIAL CUSTOMERS ONLY
- Please fill out all sections of this form and mail to Metrowater, PO Box 27060, Mt Roskill, Auckland, 1440
- We require 14 days to set up your recurring credit card payment. Please continue to pay by your usual method until this set up is completed. Notification will appear on the remittance portion of your bill.

For further information and assistance please phone **09 624 4800.**

SECTION 1

Your Metrowater account details

Name (Given): Family/surname:

Address:

Telephone (Home): (Business):

Email: Metrowater account number:

We will take out any outstanding/current bills on your account.

(We are unable to setup this Authority until all outstanding balances on your account are paid.)

☐ No, I will clear the outstanding balance myself.

SECTION 2

Credit card payment details

Name on card:

☐ Visa ☐ Mastercard ☐ Diners ☐ American Express

Card Number: Expiry date: / /

If any of the above information is not provided, Metrowater will not be able to process your application.

I/We authorise you, until further notice in writing, to debit my/our nominated credit card account with all amounts which Metro Water Limited have billed to my Metrowater account. I/We acknowledge and accept that Metrowater accepts this authority only upon the conditions listed below.

Cardholder's Signature: Date: / /

New authority or change to existing authority. IMPORTANT. Please select one:

☐ This is a new recurring credit card authority for the above account.

☐ This recurring credit card authority replaces all existing authorities for the above account.

Conditions of this Authority

1. Metro Water Limited (Metrowater):
Has agreed to give written advance notice to the customer of the net amount to be debited to the Credit Card Account and the due date of the debit to the Credit Card Account at least 10 calendar days (but not more than two calendar months), before the date when the debit to the Credit Card Account will be initiated. The advance notice will include the following message: Unless advice to the contrary is received from you in writing by the cancellation date, the amount of $..... will be debited to your nominated credit card account on the due date. The cancellation date will be at least two days prior to the due date to allow for amendment of the amount to be debited to the credit card account.

2. The customer I/we:
May at any time, terminate this Authority as to future payments by giving written notice of termination to Metrowater.

3. The customer I/we acknowledges that:

(a) This Authority will remain in full force and effect in respect of all amounts to be debited to the Credit Card Account in good faith notwithstanding my/our death, bankruptcy or other revocation of this Authority until actual written notice of such event is received by Metrowater.

(b) In any event this Authority is subject to any arrangement now or hereafter existing between me/us and the issuer of the credit card in relation to the Credit Card Account.

(c) I am responsible for providing Metrowater with updated information when there is a change of credit card issuer, a replacement card is issued with a new card number, or when a credit card expires.

(d) Credit Card payments are only available to residential customers.

(e) Metrowater uses the personal information collected in this form for administration purposes including contacting me. I/We have the right of access to and correction of any personal information held by Metrowater.

For further information, please contact Metrowater.